

# Annual Assurance Statement (No1) 2018-19



## Introduction

On behalf of the Board of Management for Ardenglen Housing Association we are delighted to provide our first Annual Assurance Statement to the Scottish Housing Regulator, our tenants and other customers.

The Board of Management have taken steps to ensure we fully understand our duties, obligations and responsibilities as a Registered Social Landlord and feel we have sound knowledge of this.

## Compliance Opinion

Following a robust self-assessment process the Board unanimously reached the opinion that Ardenglen Housing Association:

- ✓ **COMPLY** with the Regulatory Requirements as set out in Chapter 3 of the Regulatory Framework;
- ✓ **COMPLY** with the Scottish Housing Regulator's Standards of Governance and Financial Management;
- ✓ **COMPLY** with the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services;
- ✓ **COMPLY** with all relevant legislative duties, including our obligations with regards to Health and Safety; and Equality, Diversity and Human Rights.

## Evidence

We applied a collaborative approach that was evidence based and improvement focussed, including but not exclusively: Independent Governance Audit 2017; 2019 Tenant Satisfaction Survey; external audit; external Health and Safety Audit; performance against key performance indicators; complaints; governance manual; benchmarking.

We are satisfied that we have seen and considered appropriate evidence to support this decision.

## Improvements

As an organisation aiming for excellence and continuous improvement a Governance Action Plan was implemented in January 2018. This is a fluid document and is continually reviewed with progress reported to the Board regularly. We are satisfied that all actions are intended to deliver effective

improvement and that none are material to our current compliance with the Framework.

The Compliance Opinion was reached at a special Board meeting on 1st October 2019 and the Assurance Statement was approved by the Board of Management at a meeting on 22nd October 2019.

**Maureen Cope MBE**

Chairperson Ardenglen Housing Association

Date: 22 October 2019

